

Course Policies

Student Obligations

The courses contain video lectures, textbook readings, discussion forum groups, quizzes, reflective activities, written assignments, peer practice, peer coaching, client coaching and/ or awareness practice requirements. It is expected you will have made payment in full for the program and participated in and completed all course requirements to receive a certificate, contact hour award and/or letter of completion.

You may not allow anyone else to access the e-training courses via your log-in details, or view or participate in the online learning along with you. The Integrative Nurse Coach Academy reserves the right to remove any student from a course whose behavior is deemed inappropriate. In these circumstances, the Integrative Nurse Coach Academy will not refund any fees nor reimburse any other costs.

Attendance Policy

Successful students will plan to access course on a regular basis to ensure appropriate participation in course activities and to meet assignments timelines.

Student Cancellation

Once you have registered for an online course, the fee is non-refundable. You have 14 days after the start of the program to transfer your enrollment one time only to the same course on an alternative date scheduled. You must make any request to transfer a course in writing, which may be sent by email to: academy@inursecoach.com. However, you are strongly encouraged to speak with your faculty member about your situation prior to dropping the program. We are happy to assist you in your decision making and explain all options for program completion.

Cancellation by the Integrative Nurse Coach Academy

The Integrative Nurse Coach Academy reserves the right to cancel any course or change program start dates due to insufficient enrollment by providing notice to you at least 2 calendar days prior to the scheduled commencement date. In the event of cancellation by the Integrative Nurse Coach Academy, you may elect to receive a full refund of registration fees paid or credit toward alternative class(es). The Integrative Nurse Coach Academy does not warrant that the provision of any content online will always be available or be uninterrupted, timely or error free. However, the Integrative Nurse Coach Academy will quickly respond to program situations to address the concerns.

Ownership and Intellectual Property Rights

All Program Materials are considered intellectual property and are owned by the Integrative Nurse Coach Academy, LLC and International Nurse Coach Association, LLC. This includes all Program Material available, including the design, graphics and text of all printed materials and the audio of all webinars and podcasts. Permission is granted for use of program materials by the Integrative Nurse Coach graduates for patient care coaching and must be used without alteration and contain the copyright information. Permission is required for any other use. Any such use without permission is strictly prohibited and will constitute an infringement of Integrative Nurse Coach Academy, LLC and International Nurse Coach Association, LLC's intellectual property rights.

Our Guarantee to You

Your satisfaction is our priority and we will provide a continuous check on the consistency and quality of program delivery. All students will receive an occasional survey and at the end of each class asked to submit feedback in the form of a program evaluation. This feedback will be reviewed in detail and will be used to make continuous improvements to class content and delivery.

BY ACCEPTING THIS AGREEMENT, EITHER BY CLICKING A BOX INDICATING YOUR ACCEPTANCE OR BY USING OR ACCESSING TRAINING MATERIAL, YOU AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT.